

## **FACTS** WHAT DOES HUNTINGTON DO WITH YOUR PERSONAL INFORMATION?

| Why?  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
|-------|--|
| What? | <ul> <li>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</li> <li>Social Security number and income</li> <li>Payment history and credit scores</li> <li>Investment experience and insurance claim history</li> </ul>     |
| How?  | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Huntington chooses to share; and whether you can limit this sharing.            |

| Reasons we can share your personal information  | Does<br>Huntington<br>share? | Can you limit thi<br>sharing? |
|---|------------------------------|-------------------------------|
| <b>For our everyday business purposes-</b><br>such as to process your transactions, maintain your<br>account(s), respond to court orders and legal<br>investigations, or report to credit bureaus | Yes                          | No                            |
| For our marketing purposes-<br>to offer our products and services to you  | Yes                          | No                            |
| For joint marketing with other financial companies  | Yes                          | No                            |
| For our affiliates' everyday business purposes-<br>information about your transactions and experiences  | Yes                          | No                            |
| For our affiliates' everyday business purposes-<br>information about your creditworthiness  | Yes                          | Yes                           |
| For our affiliates to market to you   | Yes                          | Yes                           |
| For nonaffiliates to market to you  | No                           | We don't share                |

| To limit our | Call toll-free 1-800-537-0861 – Our menu will prompt you through your choices.  |
|--------------|---|
| sharing      | Please note:  |
|              | If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. |
|              | However, you can contact us at any time to limit our sharing.   |
| Questions?   | Call toll-free 1-800-480-BANK (2265) or go to huntington.com  |



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## Who we are

Who is providing this notice?

Huntington companies that are financial service providers, such as banks, mortgage companies, vehicle leasing companies, securities brokers, investment advisors and insurance agencies.

# What we do

| How does Huntington protect my personal information?                                     | To protect your personal information from unauthorized access and<br>use, we use security measures that comply with federal law. These<br>measures include computer safeguards and secured files and<br>buildings.  |
|--|---|
| How does Huntington collect my personal information?                                     | <ul> <li>We collect your personal information, for example, when you</li> <li>Open an account or apply for a loan</li> <li>Make deposits or withdrawals from your account</li> <li>Apply for insurance or seek advice about your investments<br/>We also collect your personal information from others, such as<br/>credit bureaus, affiliates, or other companies.</li> </ul>  |
| Why can't I limit all sharing?   | <ul> <li>Federal law gives you the right to limit only</li> <li>Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing. See Page 3 for more on your rights under state law</li> </ul> |
| What happens when I limit<br>sharing for an account I hold<br>jointly with someone else? | Your choices will apply only to you – unless you tell us otherwise.   |

| Definitions     |   |  |
|-----------------|---|--|
| Affiliates      | <ul> <li>Companies related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>Our affiliates include companies with a Huntington name and financial companies, such as banks, mortgage companies, vehicle leasing companies, securities brokers, investment advisors, and insurance agencies.</li> </ul>                                      |  |
| Nonaffiliates   | <ul> <li>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>Nonaffiliates we share with can include banks, securities broker-dealers, insurance companies, data processors, software companies, collection agencies, credit bureaus, marketing service providers, and state and federal government agencies.</li> </ul> |  |
| Joint marketing | <ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>Our joint marketing partners include financial institutions with whom we have joint marketing agreements, such as insurance companies, mutual fund companies, and motor vehicle dealers.</li> </ul>  |  |

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### Other important information

#### **State Disclosures**

In addition to your rights described below and in this notice, you may have other rights under state laws. We will comply with applicable state laws with respect to our information practices.

Important information for Ohio residents that apply for or obtain an insurance product for personal, family, or household purposes from a Huntington insurance agency –

We may collect personal information from sources other than the persons proposed for insurance coverage (see, for example, the "How does Huntington collect my personal information?" section on Page 2). We may also disclose that information, as well as other personal or privileged information subsequently collected, to third parties outside Huntington without your authorization to the extent disclosure is permitted by law. Ohio law provides a right to review and correct personal information that Huntington collects about you. To receive a more detailed description of our information practices, please write to us at: Huntington Customer Information Services, Ohio Insurance Information Practices, P.O. Box 1558, CB538, Columbus, Ohio 43216.

California and Vermont Customers have other protections under state law. If your primary mailing address is in California or Vermont, we will not share your credit or financial information that we collect except as permitted by law, including, for example, with your consent or to service your account. We will also not use your information for joint marketing purposes. We do not share customer information with third parties except as permitted by law.

Important information for Nevada residents – At any time, you may request to be placed on Huntington's internal do-not-call list by calling us toll-free at 1-800-537-0861. Nevada law requires that we provide you with the following contact information to enable you to obtain further information: (i) Huntington Customer Information Services, Nevada Do-Not-Call Information, P.O. Box 1558, EA4W58, Columbus, Ohio 43216, Phone: 1-800-480-BANK (2265), Email: privacy@huntington.com, and (ii) Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington Street, Suite 3900, Las Vegas, Nevada 89101, Phone: 1-702-486-3132, Email: BCPINFO@ag.state.nv.us.

#### **Affiliates Providing this Notice**

- The Huntington National Bank
- The Huntington Investment Company
- Huntington Insurance, Inc.
- HBI Title Services, Inc.



## Additional Information Collection and Use Disclosures

| Your Choice About<br>Promotional Offers   | You may call us toll-free at 1-800-537-0861 to tell us your preferences about receiving special pricing or other promotional offers from us. If you do that, however, our ability to tell you about offers that may benefit you and help you save and invest in your future may be limited. Whether or not you make this choice, we will still contact you from time to time about your accounts and provide account mailings to you, such as statements and notices. We may also include special pricing or other promotional offers with such account mailings.  |
|---|--|
| Correcting Errors in<br>Information We Share<br>with Consumer<br>Reporting Agencies | If you believe any of the information we share with a consumer reporting agency is in<br>error, please let us know. Write to us at: Huntington Customer Information Services,<br>Consumer Reporting Agencies, P.O. Box 1558, EA4W25, Columbus, Ohio 43216.<br>Please provide us with your complete name, current address, phone number and<br>Social Security number. You will also need to include your account number, type of<br>account, the specific item in dispute and other supporting documentation or information<br>we reasonably require. You must tell us the reason you believe this information has<br>been reported in error.  |
| Identity Theft  | The law provides certain rights to victims of identity theft. If you believe you are a victim of identity theft with respect to any of your accounts or transactions with us, you may notify us at: Huntington Customer Information Services, Identity Theft, P.O. Box 1558, EA3W21, Columbus, Ohio 43216. Please provide as much detail as possible about the accounts or transactions in question, including any dates and account or transaction numbers that apply. We may contact you to discuss additional information necessary to resolve the matter. For more information about our identity theft policies and practices, please visit huntington.com and type "ID Theft" in the search box. There you will find helpful information about how to protect yourself. You will also find additional information on what to do if you believe you are a victim of identity theft. |
| Important Information<br>About Procedures for<br>Opening a New<br>Account           | To help the Government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means for you: When you open an account, we will ask for your name, address, date of birth and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.   |
| For Our Insurance<br>Customers  | From time to time, a Huntington insurance agency may review your account and obtain additional quotes on your insurance program to ensure your competitive place in the market. To perform this service, our quoting carriers will utilize certain consumer report information, such as motor vehicle reports, claim history reports, and credit reports. You may request that our insurance agencies not provide this service by emailing insurance.compliance@huntington.comor by writing to us at: Huntington Insurance, Insurance Opt-Out, P.O. Box 1558, HP0700, Columbus, Ohio 43216. Please include your name, address, telephone numbers, the specific policy numbers and Social Security numbers on your written request.   |